Selection, Packaging, Purchase Transaction Fulfillment:

- Central Cabinet Direct account holders only will be permitted access to online ordering/purchasing.
- All processed orders must be paid in full of complete payment prior being scheduled, pulled, assembled, or delivered.
- All order has to be approved by the buyer before process.
- Purchases will be accepted via debit card or credit card.
- Once the payment has been trans actioned, no changes can be altered to the original purchase. If changes are needed, they can be added to an additional invoice.
- A 15% cancelation fee will be levied to orders that have been placed and processed in the will-call stage.
- A 25% cancellation and restocking fee will be levied to all orders already shipped.
- A 10% fee will be applied to all express orders.
- Orders must be submitted prior 11:00 AM PST. Depending on the volume and versatility of the sku's ordered there may be an 10% express order fee applied along with a minimum four-hour window of time to fulfill the order.
- Orders demanding to be shipped as day of order processing must be paid prior 11:00 AM PST.
- Indicate the selection of "EXPRESS" to pin your order as an "EXPRESS" order, knowing that if not submitted prior 11:00 AM PST that the order will be shipped the following business day.

Delivery and Shipment Agreement:

- Unassembled / Flat-Packed orders will be ship or be prepared for pick up within 48 business hours.
- If a shipment is to be delayed at the account holders request for a substantial period greater than 5 business days a storage fee of 5% will be applied.
- Orders being shipped are of panels, moldings, pending on quantity may not be boxed. All face-frame, door and drawer fronts, glides, hardware, cabinet boxes will be individually boxed.
- Shipment order may be palletized, plastic strapped, and shrink-wrapped pending on sizes and volume of cabinets units on order.

Shipment Protocol:

- The standard transit time with Less-than truckload/LTL carriers is two to five business days.
- DO ACCOUNT for an added 24-business hours for all scheduled deliveries.

- FTL/Full-truckload usually 10 pallets or taking up an entire truck/container versus LTL volumes may have added fees applied.
- Orders can be stalled for up to 5-business days without incurring a storage fee of 5% of the order itself.
- Select of a postponed shipping departure date is to be imputed at the checking out conclusion.
- The receiving areas shipped to **REQUIRE** to be semi-tractor trailer attainable. If areas are limited to entry and unloading of materials to be received fees will be enforced between \$100 and a sufficient amount to complete the shipment reasonably.
- Residentiary shipments will be communicated with via phone, email, or fax within 24 48 hours prior appointed shipment date utilizing a four-hour window.
- All delivery arraignments blanket a one-time shipment endeavor. Clients are accountable for further increased handling and delivery cost due to client's factors including any unforeseen causes, incidents, occurrences or events.

Delivery Protocol:

- All delivery shipments will solely account for a drop shipment/curbside delivery onto the ground floor with lift-gate utilization and accessibility chosen during the conclusion of cart check-out completion.
- Municipal designations will be regulated to price fee allocation pending on its given classification, even possibly being charged a residential fee in a physical commercial area if the zone has been classified as residential.
- All arrival shipments **REQUIRE** product to be inspected, accounted for, and recognized by a physical person's signature.
- If the carrier's BOL form shows a incomparable/unmatched quantity of units and or quantity of pallets, then the **CLIENT** must notate so on the BOL form as well.
- Any carrier-freight petitions/claims require attentive analysis. The CLIENT is to document even if uncertain that materials shipped in enclosed packages due to rough or exterior box distortion or damage may be inferred. REQUIRMENT of indicated documentation on BOL copy is needed to further pursue any prior installed addressed damages.
- Please deny/return any flawed/damaged units. Please view the RELEVANT INSTRUCTION regarding Flawed/Damaged and/or Unaccounted Item Units which follow.

Flawed/Damaged and/or Unaccounted Item Units. Inclusive of Sealed Boxed Damaged Items:

• Only BOL documented shipping petitions referring to missing or unmistakably flawed/damaged units or materials will be endorsed.

- Legitimate documents are required to submit petition claims within no less than 7 calendar days. If this submission is not followed to the above-mentioned instruction, the petition claim will be null and void.
- Please venue to our flawed/damaged petition selection on our website to submit a claim for missing or flawed/damaged units or materials.
 - Submissions will need the following inclusive.
 - Invoice number.
 - Name of Client.
 - Shipment address.
 - Detailed characterization of missing or flawed/damaged unit item/s.
 - Photos of unassembled out of the packaged box damage, damaged box, warped over ¼" allowance, or defective product/s.
 - Within two business days of receiving petition claim we will reserve that allowance time to, ascertain an analysis of the required well documented forms.
 - Replacement of unit/s, partial unit/s, and/or part/s are NOT APPLICABLE for Rushed Shipment-assignment
 - Unit items CANNOT be submitted as flawed/damaged if assembled or installed. Such a submission will be null and void. When commencing to unbox unit/s or part/s any flaws/damages require to be photographed and documented and forwarded via email and the proper documentation attached.

Central Cabinets Direct removes itself from any installation and or labor charges and **CANNOT** be held accountable for them at any given time, including unit item/s or part/s that have arrived damaged due to any situated circumstances.

Replacements and Returns:

- All replacement orders and any returns require the documented approval of Central Cabinets Direct before shipment is sent back to our shipping warehouse.
- Please complete and return missing or flawed/damaged units or materials for review and approval via our website and/or email info@centralcabinetsdirect.com
- Unit Item/s require to be returned and accepted by Central Cabinets Direct in a **period of** 30 calendar days since original purchase date.
- Unit item/s are required to be sent back in or
- All items returned require to be in the same packaging originally sent and unopened. Hence ANY/ALL ASSEMBLED CABINETS will NOT be approved for returns.
- They are NO returns on Literature, flyers, postcards, moldings, fillers, panels will NOT be approved for resale value nor accepted as an approved returned.

- Unit Item/s will have a 15% RESTOCKING FEE applied to approved return.
- ANY return shipping fees will be the sole responsibility of the purchaser/client.
- Returned Unit item/s and received if examined as un-resalable WILL NOT RECEIVE CREDIT.

Assembly:

- Assembly of Unit-Item/s is/are available for Distribution Warehouse will-call (pick-up) **ONLY**.
- Rushed Shipment-assignment is unavailable for assembly orders and discontinued lines. Combined orders subject to refund of rush fee.

Privacy policy

VISITING OUR WEBSITE

Please give us with two forms of reference. This may either be your personal data or your business information preferably. Central Cabinets Direct does not use your information for any purpose other than to generate related answers and service to visitors' questions, who contact Central Cabinets Direct. The information you input in this buying transaction will be used to complete your ticket and to facilitate your desires so that we may better be of service. Central Cabinets Direct will not share any of your entered data to any third party, but only for necessary said scenarios:

- a. To service your order.
- b. To comply with valid legal requirements as in the case presented by law, regulation, search warrant, subpoena or court order.

c. And in any special cases pertaining to protecting the rights, property, and safety of Central Cabinets Direct.

Like other websites, we may implement usual intel-technologies; data-server logs and HTTP cookies to gather data to improve the use of our website. Gathered data via data-server logs and HTTP cookies may include the time stamps of visits, which pages visited, website time spent, and the related websites visited prior and there after visiting our website.

The data is gathered on a cumulative process and not sourced to you individually.

HTTP cookies are a component of web browser software that permits webservers to recollect the technology used to venue a website. They are time packets of data that are reserved by an end-user's web browser on the user's hardware. HTTP cookies can recall what data an end-user has explored on one page of a website to simply clarify consecutive intercommunications with the website by the same end-user or to use the data to conduct the end-user's purchases on similar websites. This makes it simple for an end-user to move from website to website and complete ticket purchases via the Internet. HTTP cookies help create an online experience become simpler and easier for a more personalized visit.

Central Cabinet's Direct gathers the data which the end-user provides, when a transaction via our online services or over the telephone via our customer service personnel. Central Cabinet's Direct does not rent, sell, disclose or share data to third parties or non-affiliates without your prior permission and acknowledgement, except in the usual yet defined circumstances characterized beneath and the data will only be utilized in assisting in the ordering and transacting support of the purchase.

Transferring data to other parties may be essential and necessary to accomplish a purchase such as to a receiving or delivery company with the shipping address being received or delivered to. All bank card data are given to related banking parties for accuracy and scam prevention.

All private data we use is static drive stored or saved in our cloud-based storage. All private data online for use with our website is enciphered with the assistance of SSL, a network security coded firewall that translates all data in enciphering code before broadcasting the data to its destination. This same security is used as the end-user is accessing their Central Cabinets Direct account and when entering registration data tandemly networking with the banks associated with laws and regulations practices by the bank card distributing entities.

Even though we have sought to protect your data from theft and mischief by necessary third parties, via physical, technical and administrative practices, the probability of risk is always possible scenario. We strive to protect all data including the client's data, yet the unforeseen circumstances of data being stolen or deleted may always be a probability as no software is unsusceptible to intrusion. Addressing corrections in our systems or your accounts may be done via contacting us via email at <u>info@centralcabinetsdirect.com</u> or via phone at 702-778-6828.

This Privacy Policy and Statement may be changed by Central Cabinets Direct at any time via our website or otherwise. The use of our site confirms the agreement between you, our client and us as permitting these abilities regarding this here Privacy Statement and the end-user's continued use and activity whenever these transformations may occur. Not agreeing and continuing to use our site will be at your ow risk and you, the end-user is encouraged to accept our Privacy Statement or any revised policy. If not accepting in accordance of our said policy agreement for your use, then you are strongly urged to remove yourself virtually from our website instantly.